



Job Description

Transfer Driver

About Star Surf Camps

Star Surf Camps started with one small surf camp in the summer of 2010 in Moliets in the Southwest of France. Over the last 10 years, we have opened more surf, Yoga and SUP camps in Spain and the Canary Islands.

For this summer, we are recruiting staff for two camp locations; Moliets, France and Oyambre, Spain. In both camps, guests experience the surf and yoga lifestyle whilst camping in our beloved tipi tents. Both locations accommodate guests in our standard shared tipis, as well as our upgraded tipis that provide that little extra comfort (e.g. electricity, light, bed frames). Moliets is our largest camp location, with the main camp (~150 guests) and the surf & yoga (deluxe) camps (~70 guests) located on separate plots on a camping site in the pine forest approx. 20 mins walk from the beach. Oyambre is our slightly smaller camp (~120 guests at peak) where our regular and deluxe guests come together in a shared social space. This camp is located on a camp site, 10 mins walking from the beach. Both camps offer lively entertainment throughout the week, incl. wine & cheese nights, day trips to other towns, and sporty activities.

About the Transfer Driver Role

- Dates: **Moliets:** Early May - Late July, Late May - Mid August, Early August - End of September; **Oyambre:** Early June - Mid August, Early July- Mid September (must be available for entire period)
- Minimum age: 24 years
- Languages: English + 1 other language (Spanish or French preferred for relative camps)
- EU drivers license essential: Yes, and with multiple years of experience (ideally also in driving on the right side of the road)

Your Tasks & Responsibilities

You are a capable driver with multiple years of experiencing driving (ideally on the right side of the road..). You are responsible for the first and last impression to our guests; you collect them upon arrival and drop them off after their stay at our camp. The majority of your hours will be driven on Saturdays, which is when most guests arrive and depart, however the rest of the hours will be driven as and when needed throughout the week, which could include driving with staff for a shop instead.

Among your responsibilities are:

- Communicating with guests prior to their collection/drop off through text message so that they are informed about the collection time and location. You will receive this information and contact details from the Head of Reception;
- Collect and Drop off guests at required destinations, and getting in touch with guests if you experience any unforeseen delays along the way;
- Create a great welcome or departure experience for our guests;
- Maintaining the cars, and ensuring the car is kept clean and in good condition at all times, as well as fuelled up. If you have an early transfer, this also involves ensuring you park the car outside the camp the night before;
- Occasionally you may have to deal with trickier guest situations, e.g. if an unforeseen circumstance has caused a delay in collection or drop-off. You'll be the first face-to-face point of contact in such situation, and you are expected to maintain a calm, professional and hospitable attitude. Once at camp, the management team will be there to follow-up.



- Maintaining a positive & can-do attitude on the long Saturday shifts, the rest of the week you will typically have a lot more spare time than other team members;
- Although your main role is driving guests, when we have fewer transfers, your role can include joining staff on shopping trips, or supporting regular shifts in other areas at the camp.
- You report into, and liaise with, the Head of Reception on all aspects of your role;
- You'll also be expected to attend & contribute to the weekly team meetings.

In your role, you carry a great deal of responsibility over the guests in your car, and you are expected to act with such level of responsibility and accountability. This includes displaying good driving manners (no speeding or ignoring of traffic rules), being well prepared before driving, and (of course) no driving under influence.

Please note, some weeks can be quieter and other weeks can be busier. Although on average your workweek is 38 hours, some weeks the hours will be lower and therefore hours may roll over to the next week or may be distributed into a different task, such as supporting a teamer shift.

Key characteristics & skills we are looking for:

Hard-working, Good people skills, Good driver, Good communicator, Friendly, Flexible, Accountable, Efficient, Responsible, Fun, Team-player, Solution-oriented, Problem solver.

Two types of transfer drivers

- **Transfer Driver Oyambre camp** - You are responsible for transfers at our beautiful camp in Spain, which hosts approx. 120 guests/wk at peak.
- **Transfer Driver Moliets** - You are responsible for transfers at our camp in France, which hosts approx. 150 guests/wk in main and 70 guests/wk at peak in our Surf & yoga camp.

Among your benefits:

- √ Joining the surf camp activities (mostly for free); including our weekly wine & cheese nights, free use of the surf and yoga equipment, and joining the surf & yoga lessons when available.
- √ Private tent with mattress at the camp
- √ 5 dinners, 7 breakfasts, 7 picnic lunches per week
- √ 1 day a week off



YOUR APPLICATION

Transfer Driver

Does this job have your name written all over it? Then apply by emailing the following to jobs@starsurfcamps.com

1. A letter or video stating

- 1 Who are you & what role are you applying for?
- 2 What makes you the right candidate for the role?
- 3 Why should we pick you over anyone else?

2. Your CV

3. This application form filled in & saved under an easily identifiable file name.

Name:	Nationality:
Age:	Languages spoken:
Telephone:	Email:

Please [X] where appropriate.

- [] I have a drivers licence that enables me to drive a car in Europe.
- [] I am fluent in at least 2 languages (one of which is English).

I'd like to apply for (you can tick multiple options):

- [] Transfer Driver Oyambre
- [] Transfer Driver Moliets

Do you have a smartphone with mobile data to enable you to communicate in France/Spain? YES / NO
Please note; this is essential for the job, since high levels of communication with the team happen over WhatsApp.

- Do you have a valid European driving license? YES / NO
- How many years have you been driving for? _____ years
- Do you have previous experience with transfers? YES / NO
- Do you have previous experience of driving in Europe? YES / NO

Do you use Social Media Channels to communicate with others? YES / NO

If YES, please specify:

- Facebook name: _____
- Instagram handle: _____
- Others (blogs, twitter, etc.) _____

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info@starsurfcamps.com 

+ 44 20 8133 5337 

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In accordance with the job description, please give relevant experiences below that support your application as **Transfer Driver**.

Due to the amount of applications we receive, please understand that we are unable to respond to each applicant individually. Successful applicants will be contacted by one of our team. **We will likely start our recruitment from mid-January through to Mid March.**

Thank you & best of luck!
Your Star Surf Camps Team